



Light Up Your Wedding!

The Butterfly Celebration

is Insect Lore's live butterfly releasing set for weddings and other special occasions; sure to make your event unforgettable! This unique set lets each of your guests release a live Painted Lady butterfly at the end of your ceremony as a beautiful alternative to throwing rice or birdseed. For parties from 50 to 5,000. For an informative brochure, visit the Butterfly Celebration Website at www.butterflycelebration.com or call 1-800-548-3284

Save 5% at insectlore.com!

Shop Insect Lore online! Not only can you browse our entire product lineup, and keep up on the latest discounts and sale items, but when you place your order at insectlore.com, you'll save 5%!

On the Payment Info page during checkout at shop-insectlore.com, be sure to type the discount code **WEB5** into the *Discount or Promotional Code* field. You'll save 5% on your order, every time you order.

This **WEB5** 5% discount is applicable to internet orders only!



Be sure to check the *Sale Items* section of our online shop when you visit!

Here you'll find 20%, 30%, 40% savings and more on our regular products.

We'd love to show you

some examples here, but the items and savings change regularly and often ... just for fun!

Important Notes

A Note to Organizations and Institutions:

We can accept purchase orders by mail or fax only. Do not phone in PO's. If purchase orders are not used, please submit orders on your organization's letterhead. Orders must be signed by a billing official. Regular phone-in orders without credit card information cannot be accepted.

Should I Order Live or With Coupon?

If you order live insects, make sure that you are ready for their arrival. All live shipments must be opened immediately upon receipt. If you are at a school and your orders arrive at a warehouse, make arrangements to have your live order delivered to you immediately. Insect Lore cannot be responsible for live shipments that are left unattended.

If you are unsure about ordering live, order certificates and put them in a safe place. Redeem your coupon by mailing your original

coupon or by visiting www.insectlore.com/certificate. We cannot accept certificates by email or by phone, and cannot be responsible for lost coupon. If you order any live kit with a coupon, you may be required to send additional funds for shipping and handling. Please read the item descriptions carefully before ordering.

Shipping Information

Orders usually leave our facility in three business days. If you order paying by personal check, your order will be delayed while your check is processed. Please allow extra shipping time in March, April, and May. If an item is out of stock, we will ship it to you just as soon as it becomes available. Call or email in advance if you need specific shipping information about your order. Some of our live products can only be shipped to the continental USA and Alaska.

Claims & Returns

Note that live insect orders are non-returnable. All other returns must be made within 30 days. If returning an item, please include the original Insect Lore packaging and any paperwork you received. Curricula, videotapes, CDs/DVDS, and software are non-returnable unless damaged. Before making a return, call us at 1-800-213-6124 for a

return authorization number. Packages returned without a return authorization number will be refused. All claims for missing items, damaged goods or defective merchandise must be made within 10 working days of receipt.

Note: We must charge a \$25 fee for returned checks.

Ordering

By Mail: Insect Lore
PO Box 1535
Shafter, CA 93263

Internet Ordering & Information: <http://www.insectlore.com>

Fax Orders: 1-661-746-0334
24 hours a day

Telephone Orders: 1-800-LIVE BUG
(1-800-548-3284)
Monday – Friday, 8 to 4 Pacific Time.

We accept Discover, MasterCard and Visa only. Please have your credit card ready before calling.

Customer Service

www.insectlore.com/customerservice
email: livebug@insectlore.com
1-800-213-6124 Monday – Friday,
8 to 4 Pacific Time

Gift Certificates: available for amounts of \$10 or more.

Street Address:
Insect Lore 132 S. Beech Ave., Shafter, CA 93263



WARNING: CHOKING HAZARD

Small Parts, not for children under 3 yrs.

Product Safety Information & Caution The Consumer Product Safety Commission recommends this product for children over the age of 3 years. Remember, not all toys are for all children. Keep toys designed for older children out of the hands of little ones. Follow labels that give age recommendations. Teach older children to help keep their toys away from younger brothers and sisters.

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